# 

Establishing unique connections

# Links

By Life's Essentials, Inc.

Are you bored with your current group of friends? Or maybe you'd like to branch out and meet more like-minded people with similar interests. Now you can with Link.

Link connects users by matching common interests to help ensure every introduction is meaningful. Our back-end algorithms pair users based on which categories they favorite. Are you into Electronic Music or Bar Hopping? We'll introduce you to users who are too.

Come network with a community of like-minded individuals on a platform where you're encouraged to fully express yourself.

# Competitor Apps



# Overview -Description on Google Play

SKOUT connects you with new people nearby or all over the world. With SKOUT app you can meet and chat with men and women based on search parameters that YOU set. Chat with new friends, give gifts, share photos and more! Skout matches you with people you want to chat with, whether they're nearby or in a city you want to visit.

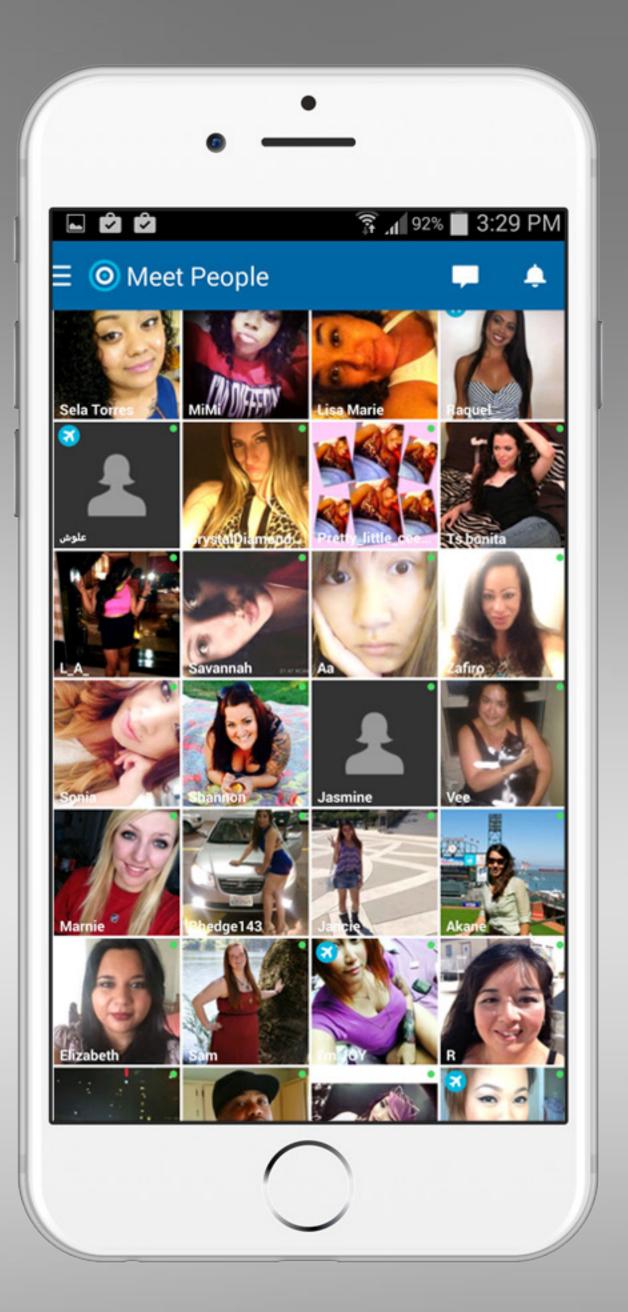
# Specifics

Users mark interests using hash tags for general categories. Like #Hiking, #Yoga, #Dogs. But they aren't paired up based on these.

The app advertises as a friend finder, but it also includes dating. Users are search for dating/relationships.

There's a blog section that only Skout Admins can post within.

Advertisments pop up while viewing profiles and the buzz feed.





# Overview -Description on Google Play

Badoo is the App that shows you the people nearby, and even better—the people you've bumped into in real life! Whether you're on the bus, in a coffee shop, or on a night out, see who is passing you by and reach out!

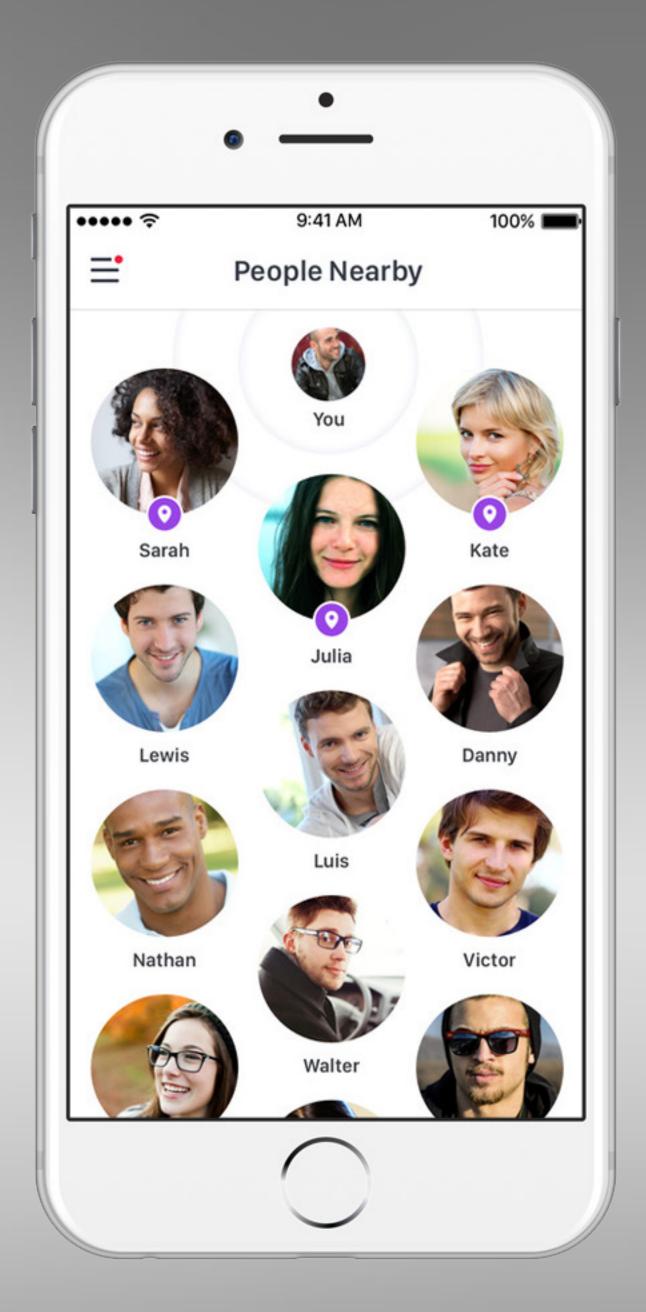
# Specifics

Users fill in specific interests on their profiles for others to see. Ex; Reese Cups, Dane Cook, The Lion King.

The app is highly monitized, blocking the premium features unless you're willing to pay monthly fees.

The app is listed as a friend finder, but it comes off as a dating app.

Users are encouraged to send each other messages based off the profile pictures that others post.





## Overview -Description on Google Play

Maybe you've moved in the past few years, live in a tiny (or huge) city, graduated, or just have this gut feeling that there are people out there who would make awesome friends to you, and you to them.

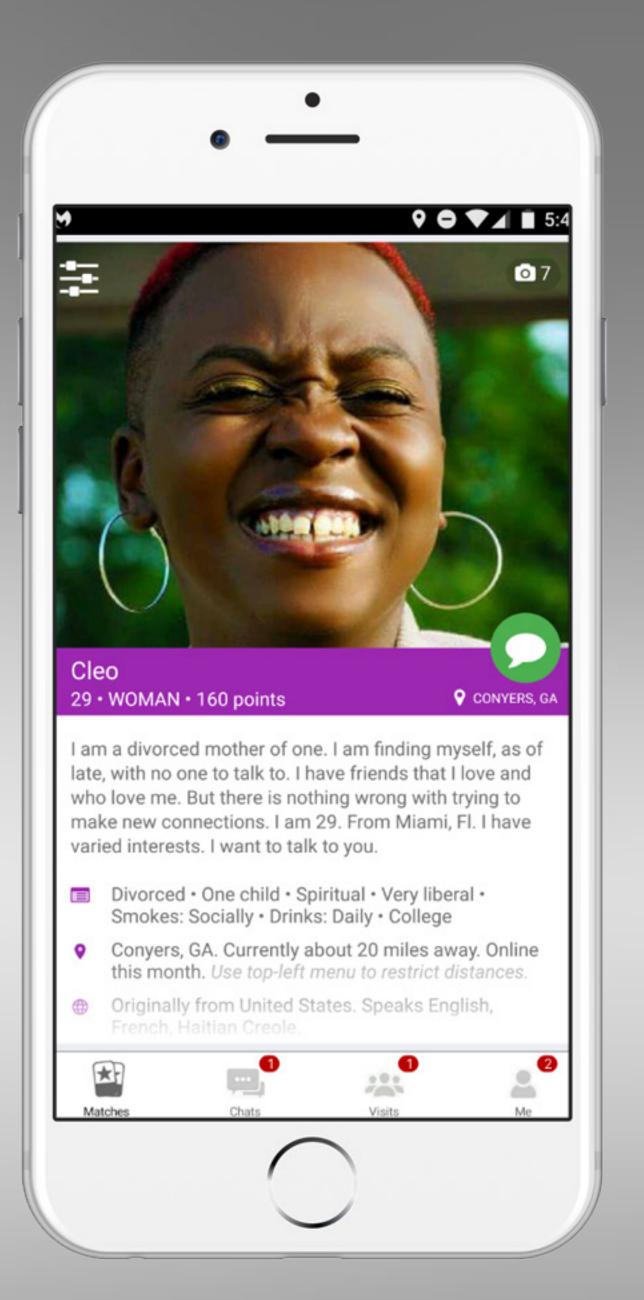
Maybe you found a couple of other "friend" apps, but then after trying them, realized that they were full of people looking for more than friendship.

# Specifics

A strictly platonic friendship policy is enforced on the app, users caught attempting to flirt have their profiles banned.

The app is highly detailed with creating profiles and setting matching specifics. It requires alot of time to set up the profile.

It has a Tinder style setup in which users chose to swipe away suggested profiles or swipe yes to match up to begin chatting.













# Patook

#### Pros

- Users can convey interests by using hashtags, although the interests don't match profiles.
- Profile's contain their own feed similar to Facebook, allowing users to show off all of their profile postings.
- Users can show their interest in others by "winking."

#### Pros

- It has an easy to read layout when searching for user profiles.
- They offer new users a 7 day free trial to test out all of their premium features.
- The vector art "gifts" are well designed.
- It's easy to scan a user's profile and see all of their detailed interets.

#### **Pros**

- The user profiles are extremely detailed, they provide a deep insight into the user.
- It uses the well known Tinder left/right swiping for disgarding or engaging with other profiles.
- It is strictly platonic, allowing users the ability to block others or report them if they attempt to flirt.
- It's easy to scan a user's profile and see all of their

#### Cons

- The app is filled with advertisements on every page.
- You have to pay \$9.99 a month to get rid of the advertisements and to boost profile popularity.
- You have to pay the monthly fee to access every feature other than direct messaging.

#### Cons

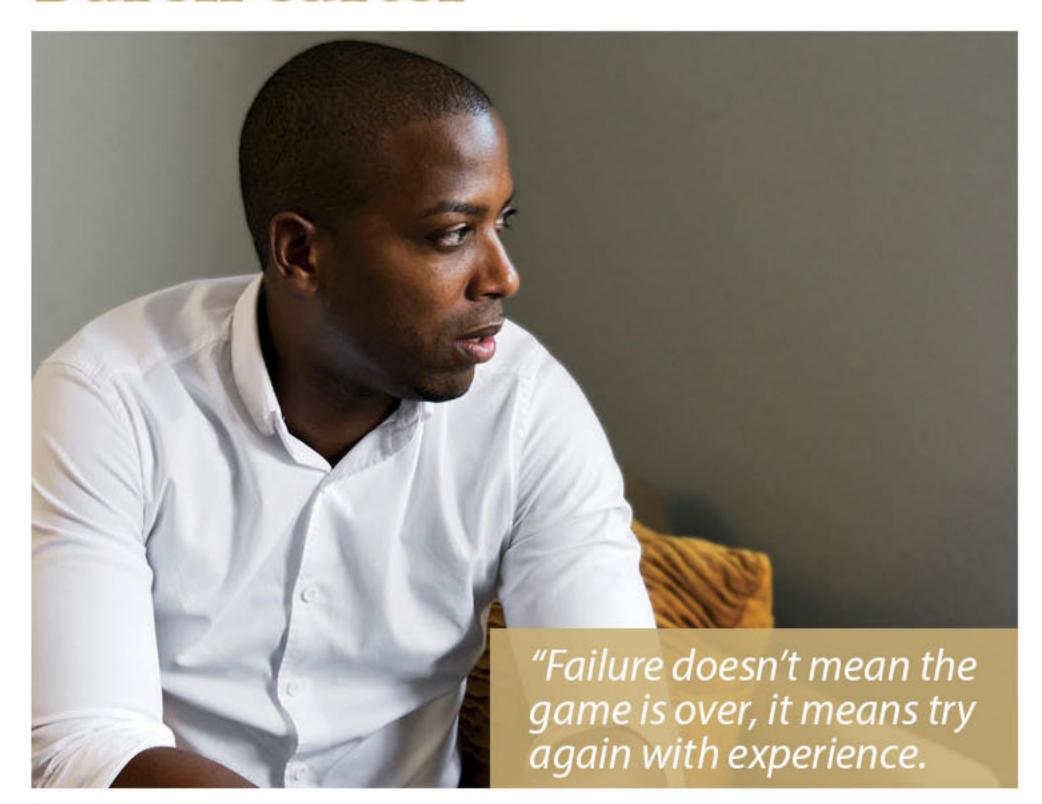
- The app allows users to post "private" X-rated photos on their profiles.
- The popularity status page entices users to buy their premium service by making the user feel bad for not having multiple page hits.
- The app charges for credits, which in turn are much more expensive than a monthly rate.

#### Cons

- The user profiles are too in depth, the amount of information the request will turn users away.
- The left/right Tinder swiping motion is pretty buggy and slow to the touch.
- The user point system isn't properly expalined.
- There's too much copy within the transitional pages.

The primary user base for Links would range from 13-50+. The following Personas give a further insight into the minds of our users.

### **Darell Carter**



**Bio** Darell is originally from Atlanta, but he currently resides in Chicago. He's lived in Chi-Town for over two years now. Although he has an extensive network of friends, none of them truly share his passion for electronic music and online multiplayer gaming.

Age 35 **Location** Chicago, IL **Occupation** Account Executive **Education** Masters Income \$110,000 Status It's complicated Tech Level Expert **Archetype** The Alpha Gamer

#### Tasks

Darell's friend bailed on the upcoming Chainsmoker show. He's looking for someone to take him up on the ticket.

He's also looking for some fellow gamers to hang out with and grab a beer.

#### **Frustrations**

Darell doesn't care for sifting through countless posts. He likes to be direct in his approach for a task.

He hates taking the time to set up a profile, even though the best Link experience comes after making one.

#### Use of Link's App's Features

Link Posting Feed

Peer to Peer Connections

Link Event Postings

Open Link Discussions

Peer Messaging

#### Personality

Extrovert	Introvert
Sensing	Intuition
Analytical	Creative
Liberal	Conservative
Passive	Active

#### **Brands**







#### **Devices Used**





## Su Hirasi



**Bio** Su's been living in the San Francisco Bay area for over ten years. She loves the city, but she's incredibly bored of her current social life. Lately, all of her activities have revolved around her boyfriend's group of friends. She's ready to branch out and make some new friends.

Age 26 Location San Francisco, CA **Occupation** Marketing Associate **Education** Bachelors Income \$87,000 Status In a Relationship **Tech Level Advanced Archetype** The Sweetheart

#### Tasks

Su wants to meet some new girlfriends, hopefully ones that as as well educated and passionate about charity as her.

She also wants to use the Open Discussion platform to market her homemade facial moisturizer.

#### **Frustrations**

Su doesn't like random people attempting to start chats with her.

Reading vulgar curse words is also a pet peeve of hers.

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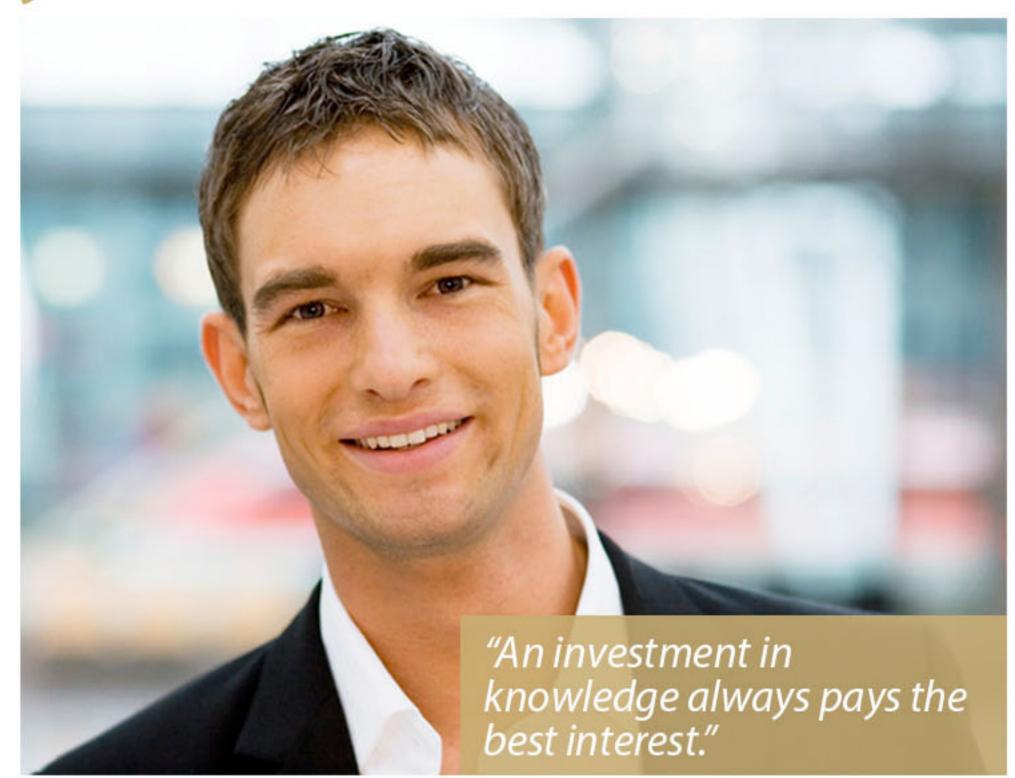


#### **Devices Used**





# James Brookfield



**Bio** James Brookfield just accepted a new job offer as an investment advisor in Austin, Tx. He's excited about the opportunity to establish his career in a fruitful city. There's one problem, James doesn't know anyone in the area. He's looking for a new app to establish friends.

Age 29

**Location** Austin, TX

**Occupation** Financial Advisor

**Education** Bachelors

Income \$75,000

**Status** Single

**Tech Level Advanced** 

**Archetype** The Investor

#### **Tasks**

James is attempting to connect with others who share similar interests.

He's also looking event recommendations for the upcoming weekend.

#### **Frustrations**

James has a very mature personality, he doesn't handle other's people's nonsense easily.

He's also short on time, he doesn't have enough spare time to scan through a multitude of profiles.

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#### **Brands**







#### **Devices Used**



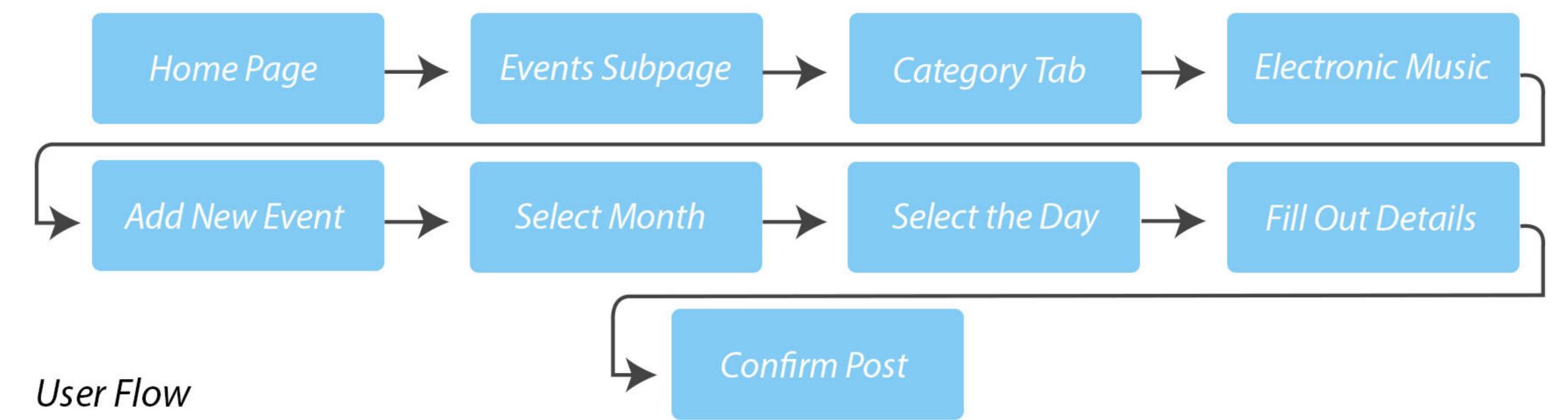


# User Flow Scenarios



**Task:** Post information about an extra ticket he has for the upcoming electronic show.

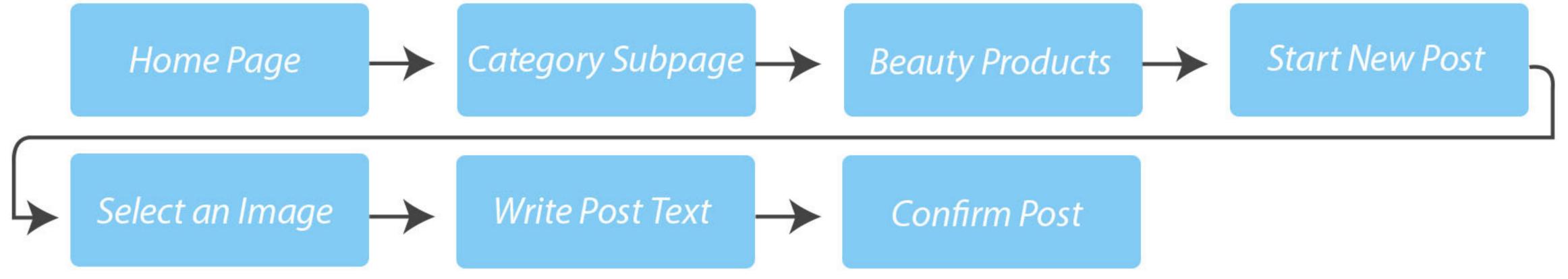
Darell's friend just bailed on his extra ticket. So, his current task is to invite someone to join him. He'll be navigating through Link's event posting feature to complete this task.





**Task:** Market her homemade facial moisturizer and make some new friends in the process.

Su's looking to utilize Link's category posting feed to do some guerilla marketing for her homemade facial moisturizer. She's also looking to pass out free samples to the first five people that respond to the post.

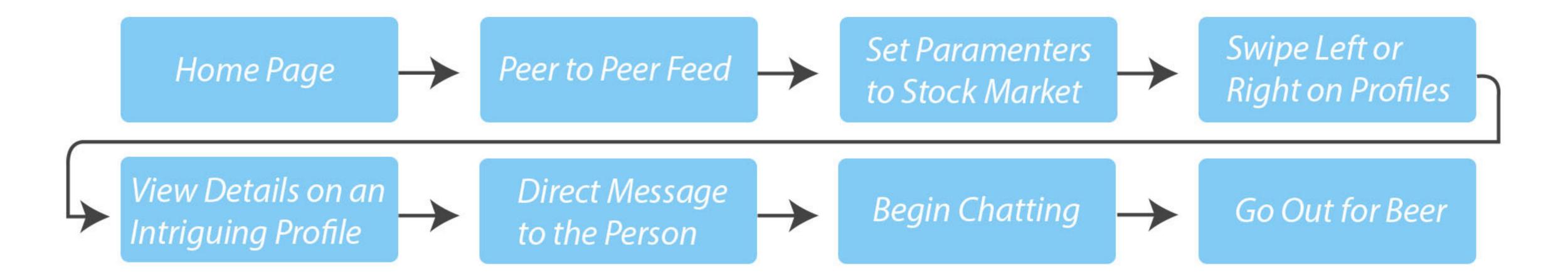


**User Flow** 

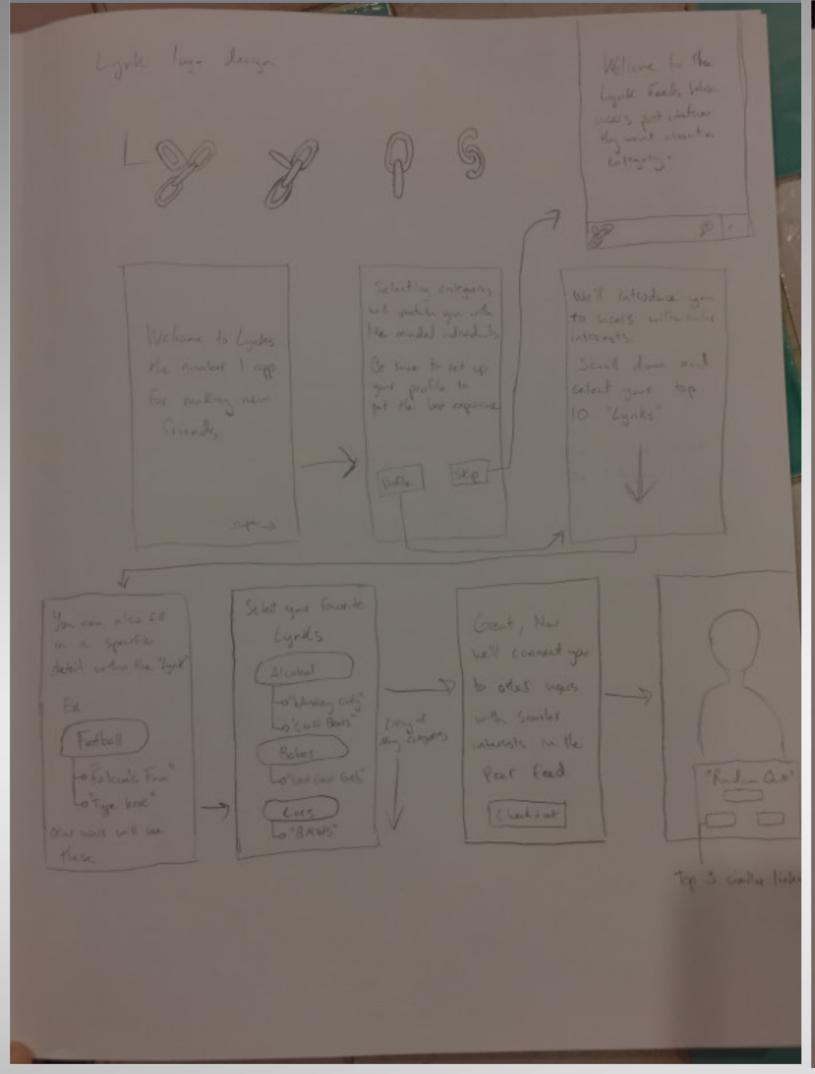


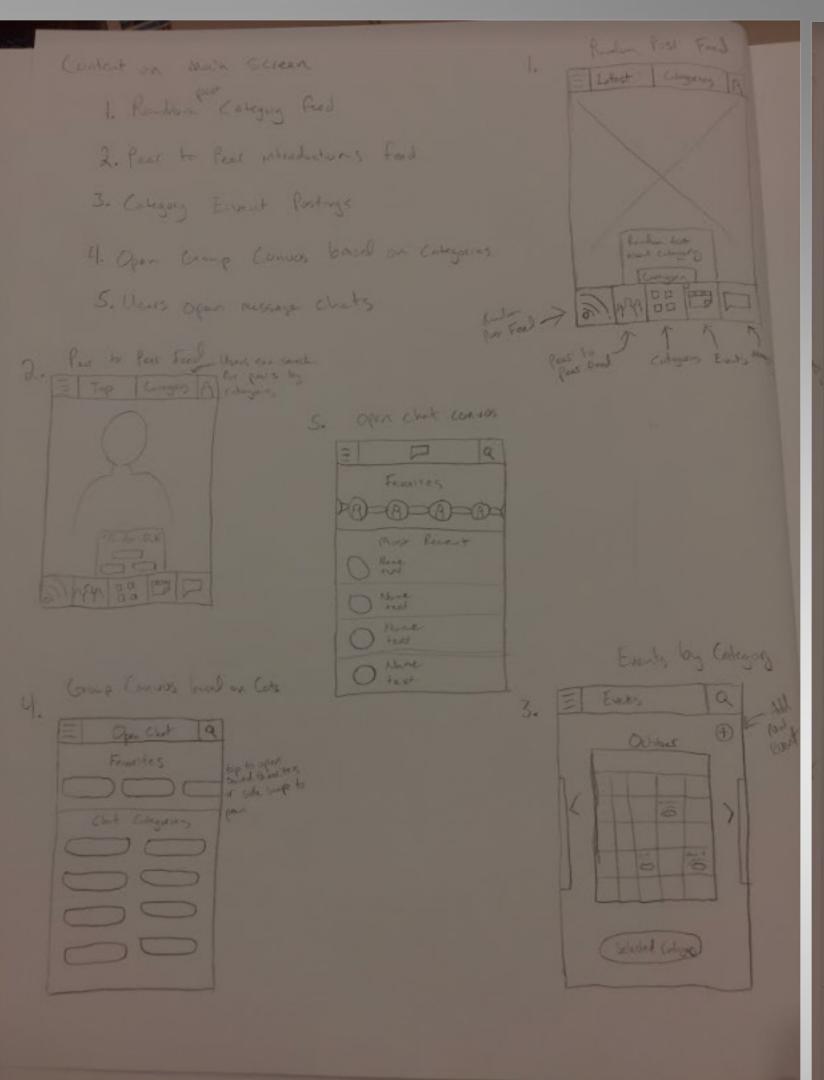
**Task:** Find someone locally to grab a beer with and chat about some stock market investmets.

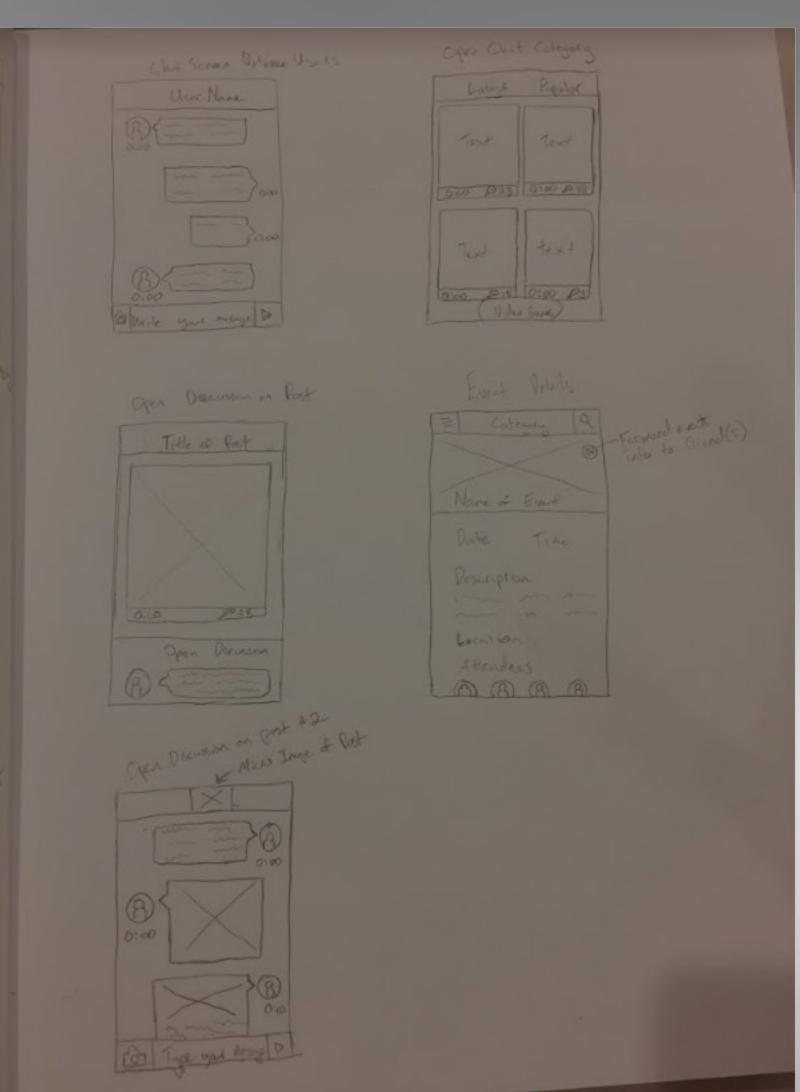
James is brand new in town and wants to meet some like-minded individuals. His time is limited, so he wants to spend it wisely, on meaningful connections.

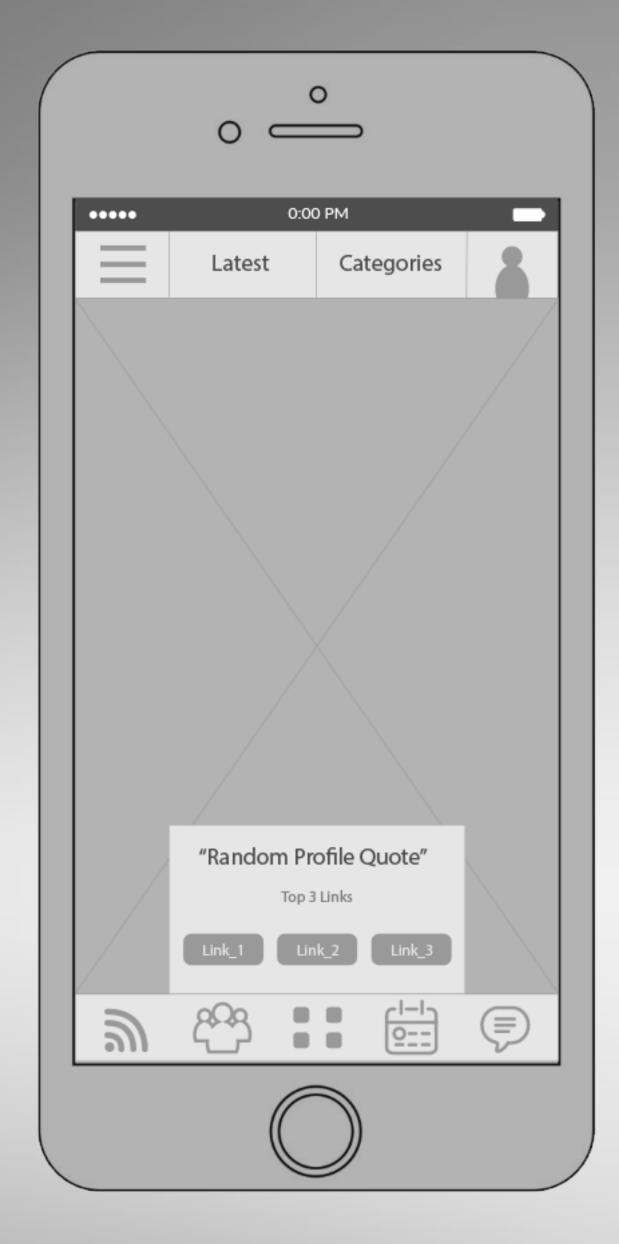


**User Flow** 









0:00 PM ••••• Messages Favorites Name\_1 Name\_2 Name\_3 Name\_4 Name\_5 Most Recent "Most recent dialogue between the users." Name\_1 "Most recent dialogue between the users." Name\_2 "Most recent dialogue between the users." Name\_3 

0:00 PM ••••• Latest Categories Random Text about Category (\overline{\pi})

**Peer to Peer Connection Feed** 

**Peer Direct Messaging** 

**Link Posting Feed** 

# Style Tile

# Links: "Establishing Unique Connections."



Style Tile

Version: 1

# This is an Example of a Header

Font Name: Proxima Nova Bold

# This is an Example of Sub Head

Font Name: Hildegard LT std Reguar

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer nec odio. Praesent libero. Sed cursus ante dapibus diam. Sed nisi. Nulla quis sem at nibh elementum imperdiet. Duis sagittis ipsum. Praesent mauris. Fusce nec tellus sed augue semper porta. Mauris massa. Vestibulum lacinia arcu eget nulla. Class aptent taciti sociosqu ad litora torquent per conubia nostra, per inceptos himenaeos. Curabitur sodales ligula in libero.

Font Name: Libre Bakerville Regular

## **Color Palette**



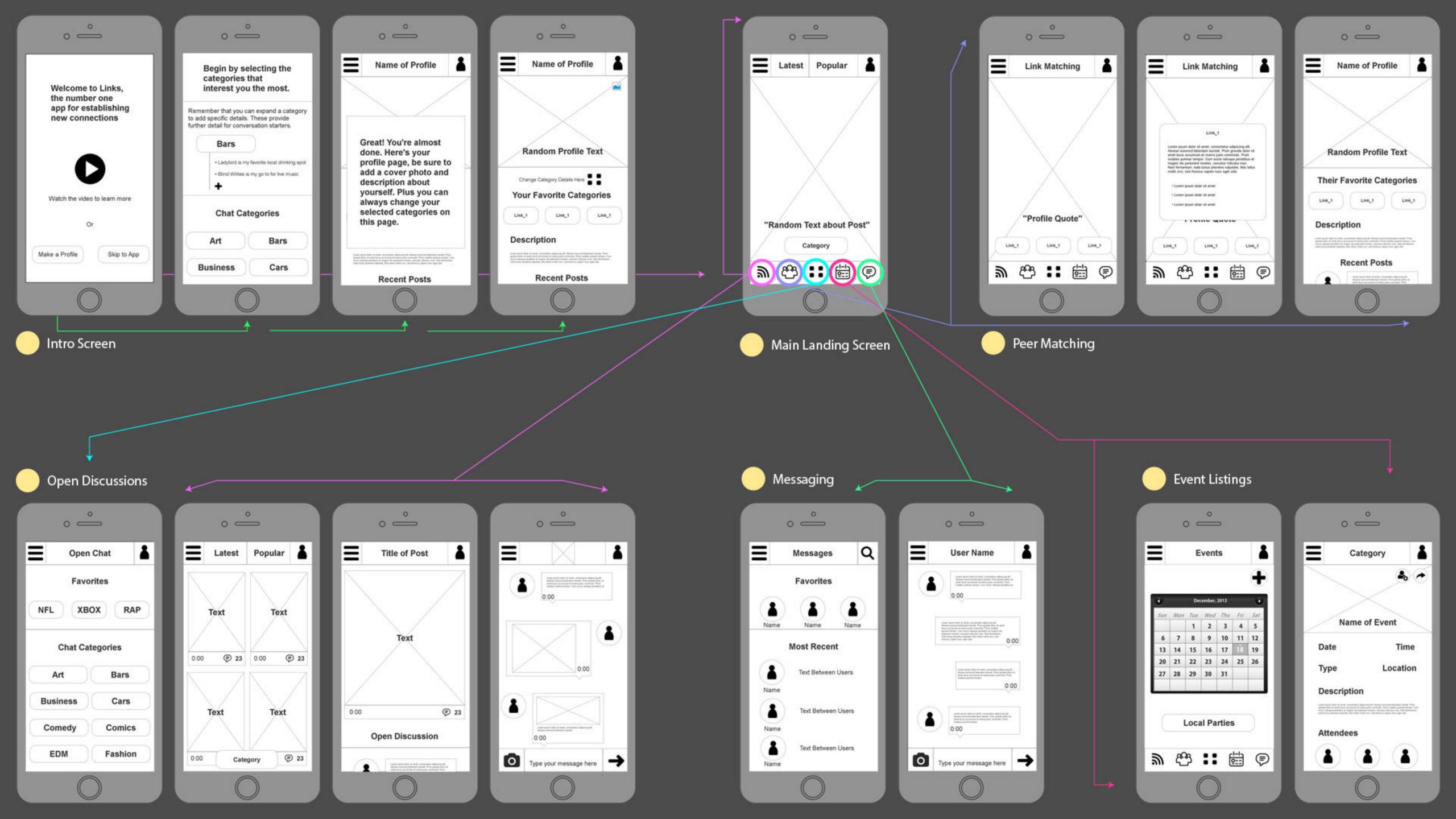
Descriptive Terms

Sleek

Personable

Orderly

Reputable



# User Testing

#### **Executive Summary**

I conducted usability tests onsite at the SCAD DMC campus with four participants during the fourth week of October 2016. Each of the participants fit within the general demographics for the app. Participants were given a brief overview of the app before we ran tests for three separate scenarios. The purpose of these tests was to assess the usability of the app's initial information architecture and informational flow.

In general, all participants found the concept to be intriguing, but we stumbled across several issues. The users wanted to see more signifiers for setting up a new profile, requiring more guidance through the process. They were also confused by the icon choice for the posting feed; they thought it represented a WiFi connection instead of its initial intent, to look like an RSS feed. They also thought there was too much information within the introductory text. The users suggested they'd rather explore the app, compared to being told how it works.

#### Methodology

As the test administrator, I contacted and recruited the participants personally. I reached out to classmates via text message or in person on campus. Throughout my outreach, I informed each test member about the logistics and requested their availability for participation. We found appropriate times and scheduled meeting dates for the evaluations.

Each session lasted around twenty minutes. Before the sessions, I explained the premise for the test and gave the participants a brief overview of the questions. Participants were read the scenarios and then proceeded to complete the tasks while I took notes of their navigational pathing and took notes on any errors.

After each task, I asked the participants to rate the interface on a 10 point scale. 1 Being strongly disagree and 10 being a strongly agree rating. In addition to the ratings, I gathered their overall feedback on the app based on the testing experience.

#### **Participants**

Eduardo: 10/30/2016

Bhabna Haque: 10/26/2016

Brian Kuo: 10/28/2016 Abigail Futch: 10/31/2016 1. Set up a profile.

**Evaluation Scenarios** 

- 2. View local events related to your favorite catgegory.
- 3. View a category's details on a users profile.

#### Brief

Each participant was asked to complete three tasks within the app. After completeling the tasks, I asked them a series of questions to guage their overall feel for the app's ease of usability. The following slides contain their feedback, records of time taken to complete each task, numbers of errors they ran into, and their personal recommendations.

## Task Ratings

Users	Ease of Finding Information		Predicting Information
Eduardo	5	7	9
Bhabna Haque	6	8	9
Brian Kuo	7	8	8
Abigail Futch	7	7	7

#### Errors on Task

Users		View local events in your favorite category	View category details on a user's profile
Eduardo	2	1	6
Bhabna Haque	0	0	4
Brian Kuo	1	0	7
Abigail Futch	1	1	6

#### Time on Task

Users	Setting up a new profile	View local events in your favorite category	View category details on a user's profile
Eduardo	22 sec	10 sec	32 sec
Bhabna Haque	14 sec	8 sec	29 sec
Brian Kuo	10 sec	7 sec	45 sec
Abigail Futch	24 sec	14 sec	38 sec

## Follow Up Ratings

Users	Ease of Use	Frequency of Use	Ease of Keeping Track
Eduardo	7	6	8
Bhabna Haque	9	8	8
Brian Kuo	8	3	6
Abigail Futch	8	8	7

## Follow Up Ratings

Users	Rate of Learning a New Task	Landing Page Content	App Organization
Eduardo	9	10	7
Bhabna Haque	8	10	9
Brian Kuo	7	5	8
Abigail Futch	8	10	8

## Follow Up Ratings

Users	the state of the s	Would the content make you explore further	
Eduardo	7	9	
Bhabna Haque	9	9	
Brian Kuo	6	5	
Abigail Futch	7	10	

#### What they liked the most?

They loved the overall concept. The app's layout.

#### What they liked the least?

Overwhelming wording.

Confusion during setting up a profile.

#### **User Recommendations**

Change the RSS feed icon, it looks like a WiFi icon.

Look into how Flipboard displays their different genre details.

Simplify account registration by allowing a social media account sign up.

Create more signifiers for confirmation when being guided through the app's introduction.

The setting icon looks like a drop down menu, change it with the app's logo.

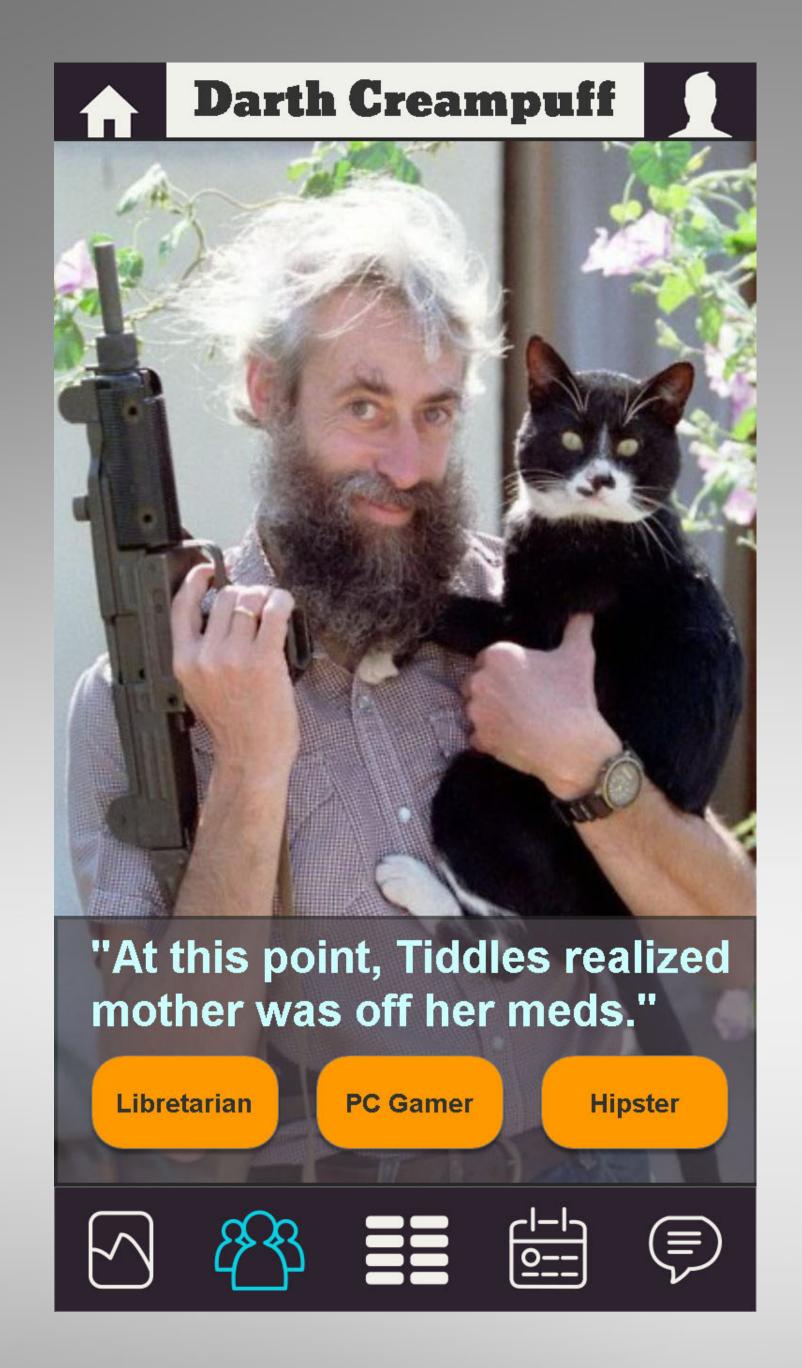
On the category posting page, they wanted all recent posts flushed to the left with their details listed to the right.

Having the text under the landing page icons would more easily explain their function.

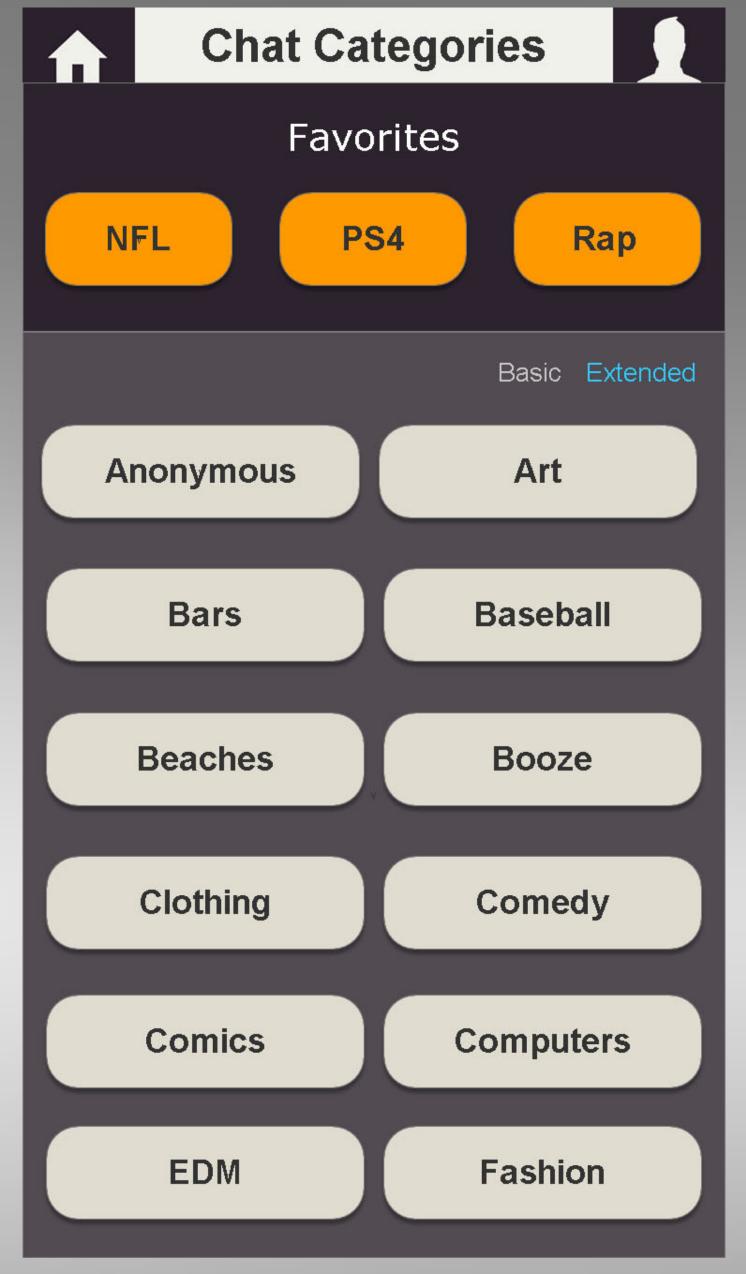
The bottom navigation behaviour should stay consistent.

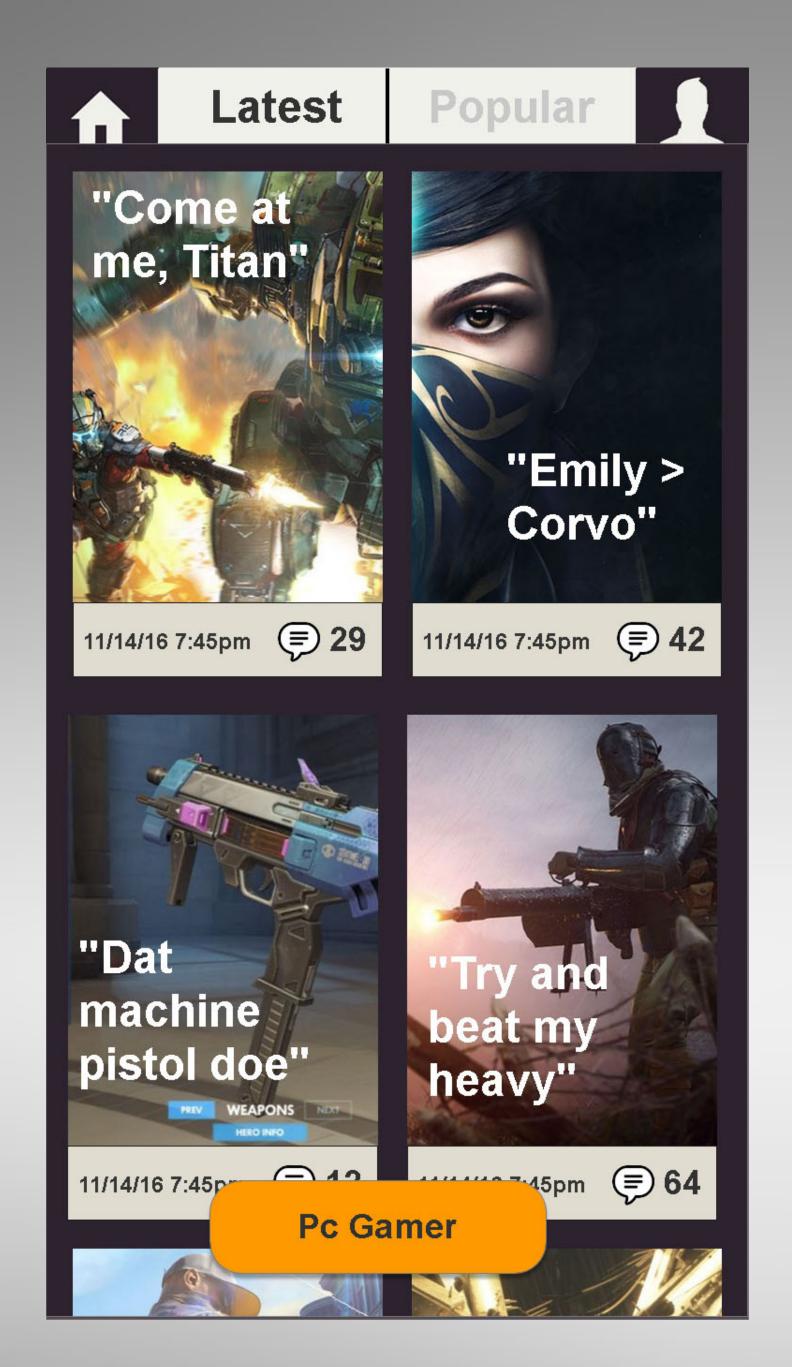
One user said he wouldn't use the app due to the fact that he doesn't want to connect with others.

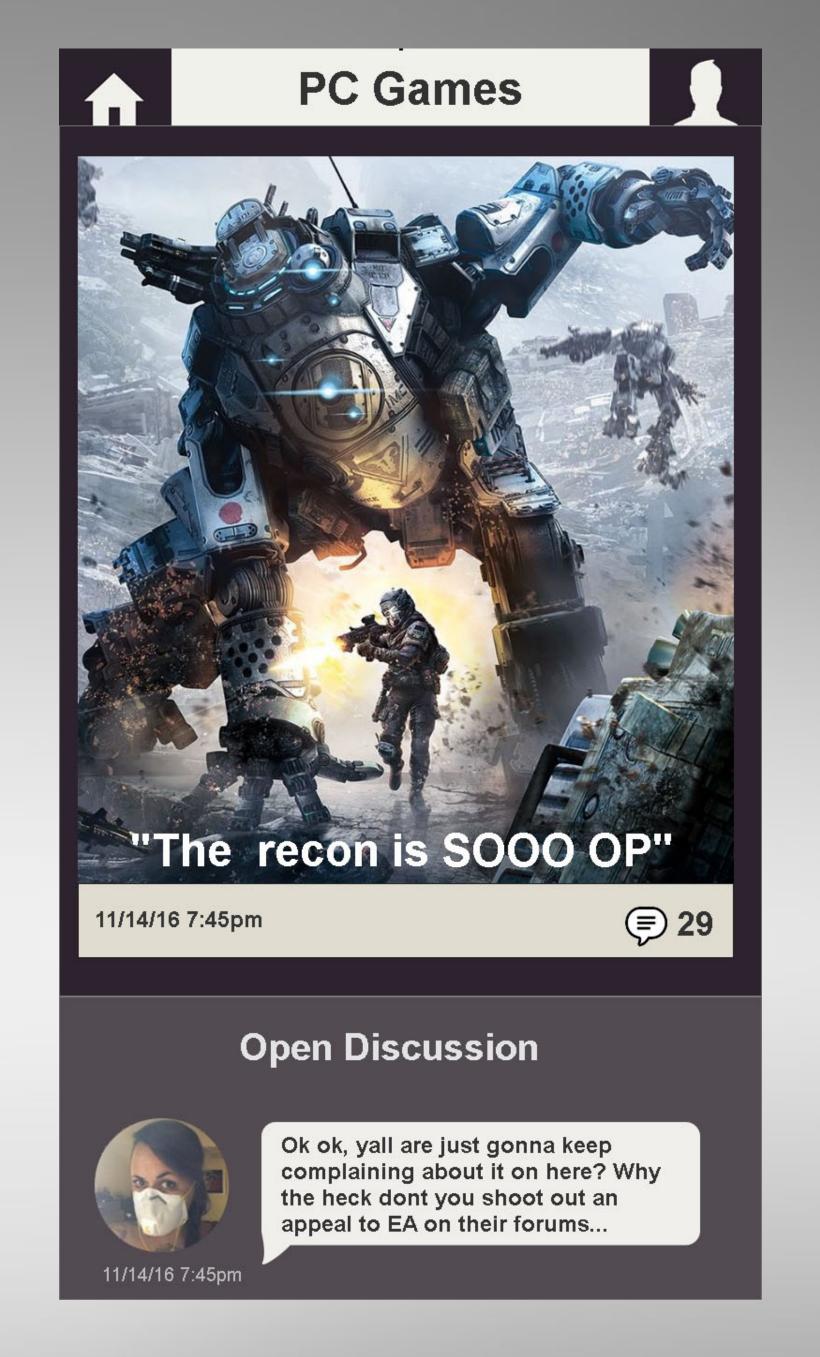
# Hi Fidelity Skins

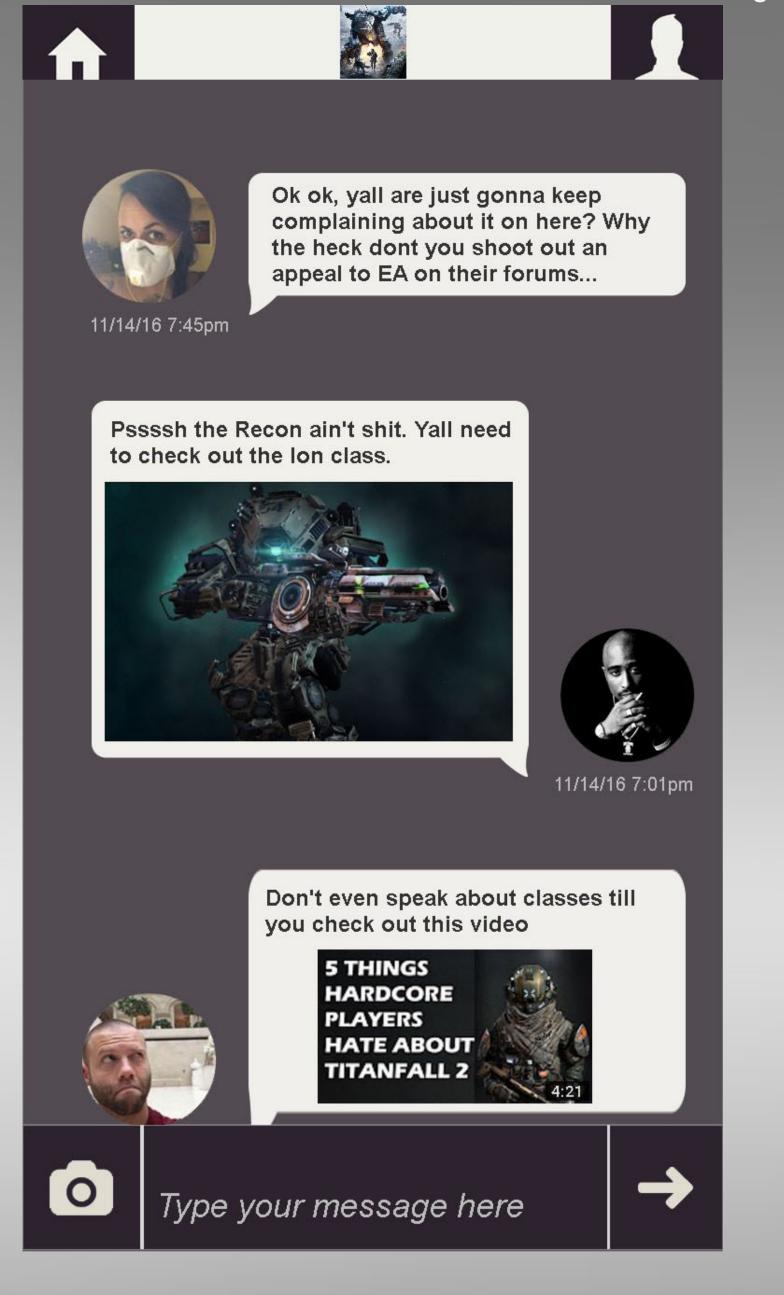


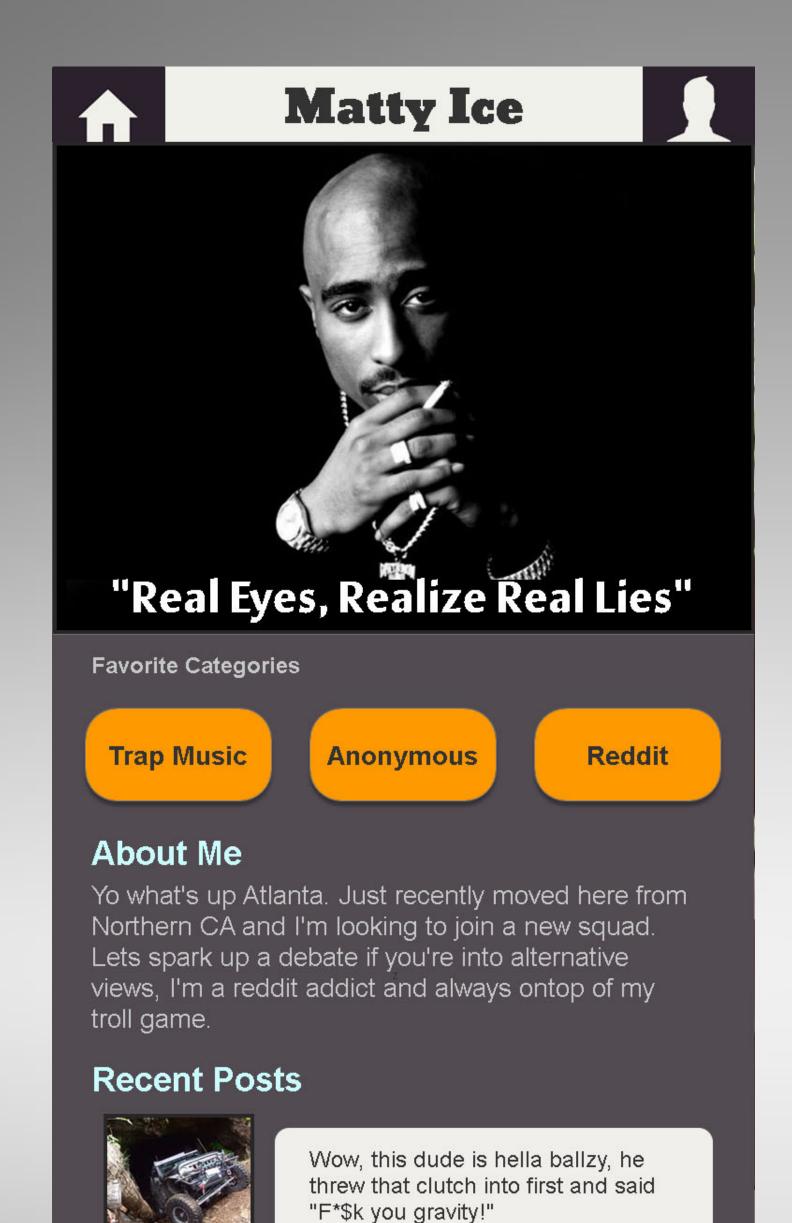












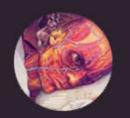
Off-Roading

# lack

#### Messages



#### Favorites



MorphThis



Low-Life



Con Queen

#### **Most Recent**



Huey

The craziest prediction that the tv show "The Jetsons" made about life was that a man could still support a middle class family of 4 by working...



**Hurp Derp** 

Slice a lemon in half and microwave it for 15-20 seconds before squeezing it, and it will yield twice as much juice. You're welcome...



BishiBoshi

We are becoming too dependant on Facebook as a news source. To have one company that has enough power to reshape the way we think, I dont...

# $\Diamond$

#### Bishibosh





11/14/16 7:45pm

Tupac leading on some pussy, that's hard to believe. NOT haha but yo seriously, kittey drone footage? YOU HAVE TO SEND ME THAT. Or I'll flip...

Molly and Holly are such little angels.
Although they tend to get a little crazy when I pull my mini drone out.
I'll attach a little mouse to one end ....



11/14/16 7:01pm



11/14/16 6:57pm

You must have had kittens from another planet dude! My Ex-Boyfriend used to foster them in his house and we'd get like 10 kittens a...

Wow are you serious? When I first got my kittens they were extremely well behaved. Maybe the copious amounts of catnip I fed them did th...



11/14/16 6:11pm



Type your message here





